



California Tax Collectors

## Application Brief

Executing High-Volume Communications  
to Taxpayers Since 2004



FSSI is a trusted print and mail partner to key California Treasurer-Tax Collectors, serving over 35% of property taxpayers statewide. With 45 years of experience in the print and mail industry headquartered in Orange County, California, we've been supporting California Treasurer-Tax Collectors since 2004 with secure, timely and compliant communications. From producing annual secured and unsecured tax bills, to weekly bills, reminders and notices, our solutions are designed to streamline operations, improve delivery and meet the evolving needs of taxpayers.

### DELIVERING ACCURATE, SECURE TAXPAYER COMMUNICATIONS AT SCALE

FSSI manages high-volume taxpayer communications with secure data processing, project management and production distribution. For one California county, FSSI implemented a double postcard for their information-only bills in order to deliver meaningful savings, especially on postage, while still securely providing data to the taxpayer. For another large California county, FSSI is implementing a website where taxpayers can enroll in eBills and view PDFs of their bills online, with a significant anticipated annual cost savings at only a 5% eBill adoption rate.

Our commitment to service, quality and innovation makes us a trusted partner today, continually evolving to meet the needs of tomorrow.



#### Tax Documents

- Annual Secured Bills
- Mortgage Impound Bills
- Corrected Bills
- Notices and More!
- Annual Unsecured Bills
- Supplemental Bills
- Delinquent Bills



#### Efficiency

FSSI delivers flexible, high-quality solutions with speed, backed by technical strength and a commitment to integrity.



#### Consistency

We consistently meet or exceed our service level agreements and have an outstanding record of on-time delivery and service.



### RESULTS

# 35%

of Statewide Property Tax Bills

# 22 Years

of Service to County TTCs

# 6 Million

Tax Bills Mailed Annually